

3100 Steeles Ave. East, Suite 101, Markham, Ontario L3R 8T3 Canada

Email: service@holmanins.com Tel: (905) 886-5630



www.holmanins.com
www.therapistinsurance.ca

Canadian Therapy Professional And General Liability Insurance Application Form

NOTE: THIS APPLICATION IS AN IMPORTANT DOCUMENT AND IS BEING RELIED ON BY THE INSURER TO DETERMINE WHETHER IT WILL PROVIDE YOU WITH COVERAGE. PLEASE ENSURE THAT ALL RESPONSES ARE ACCURATE. THIS DOCUMENT WILL FORM PART OF YOUR POLICY.

"Applicant" means the individual detailed below. This application form must be completed in ink, signed and dated by the Applicant. Please attach an updated and relevant resume/CV together with certificates proving all relevant qualifications in respect of this application. All questions must be answered and where appropriate "Not Applicable" or "N/A" specified. The completed application form along with additional information provided will form part of the contract of insurance with the Insurers. All facts material to the proposed insurance must be disclosed fully and truthfully and to the best of the Applicant's knowledge and belief whether or not they are the subject of a specific question herein. In addition to the information contained in the application form including all supporting documentation, if the Applicant is aware of any other information which it considers may alter, influence or prejudice the Insurers' appraisal of the risk being proposed, this information must be disclosed in conjunction with this application form.

By signing this application form the **Applicant** is consenting to the use of information, including sensitive personal information. Where personal information relates to third parties, the **Applicant** confirms that it has been given the requisite consent to disclose such information to the Insurers for processing.

If there is insufficient space to complete an answer to any question in this application form, please continue on the continuation space (and additional page) provided, which should then be signed, dated, and attached to this application form.

COVERAGE PART A - PROFESSIONAL LIABILITY - "Claims Made"

This insurance under Part A, is underwritten on a "claims made" basis, which means that if a claim is made against the **Applicant** then the **Applicant** MUST have a current policy in force. Any claims brought against the **Applicant** after the expiry of the policy period (or any specific run-off extension or extended reporting period) will NOT be covered.

Breach Of Confidentiality

General Liability To Third Parties

Rescuers & Good Samaritan Acts

Insuring Clauses Available

Policy Limits up to \$5,000,000 per Claim, \$10,000,000 in the aggregate are available across the following covers:

- Professional Negligence
- Libel & Slander
- Infringement Of Copyright

In addition, the following are automatically included:

- \$250,000 Duty To Refer To Healthcare Service Providers
- \$100,000 Products Liability
- \$250,000 Loss Of Documents
- \$25,000 Personal Information Protections and Electronic Document Act Coverage (S.C.,2000, C.5)
- \$100,000 Sexual Harassment / Abuse

COVERAGE PART B - OPTIONAL - COMMERCIAL GENERAL LIABILITY POLICY - "Occurrence Basis"

Commercial General Liability is available as an optional addition to coverage part A. Coverage under part A must be purchased for this additional Part B to apply. Insurance under Part B is on an "Occurrence Basis".

Qualifications

In the event of a claim, the **Applicant** will be required to produce qualification certificates.

Approved Associations

This application applies only to the activities specifically detailed below by the **Applicant**, AND for which the **Applicant** has an approved relevant qualification from one of the list of approved associations attached to this application form. If the **Applicant** is in any doubt as to whether an individual activity or association is approved for cover under this policy, the **Applicant** must discuss this with the Coverholder prior to accepting cover hereunder.

Applicant Acknowledgement		
	Signature	Date

WARNING

Full Name of Applicant:

If the Applicant receives a claim or becomes aware of a circumstance that may give rise to a claim, the Applicant must contact Holman Insurance Brokers Ltd. immediately to ensure that the claim notification provisions under the policy are adhered to. Failure to do so could prejudice the Applicant's ability to claim under the Applicant's insurance policy.

If the Applicant is a new client to Holman Insurance Brokers Ltd. and the Applicant's previous liability policy was not on a "claims made" basis with the same "retro-active date" to that provided under this insurance application please call Holman Insurance Brokers Ltd. for advice as the Applicant may be exposed to a gap in cover. It is the responsibility of the Applicant to understand the type of insurance they are applying for.

Personal Information of The Applicant (You) - Please provide the following specific information:

First Name

Any **Applicant** who has qualified overseas shall also have to be individually approved prior to cover being authorized by Insurers.

Initial

Last Name

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2a.	Address:	Street Ad	laress								
	0::									T.B. (10.1	
	City				Provin	ice				Postal Code	
L 1	Talanhana N	ala aw	Business #				O-11 #				
b.	Telephone N	umber:	Business #				Cell #				
c.	Email Addres	ss:			Fax #						
3.	Relevant Car	nadian Qua	lifications – PLE	ASE ATTA	CH CERT	IFICATES	for new ap				
	Name of Ass	ociation, So	chool or Centre	Course T	itle			Da	tes MM/DD/	ΥY	
	Relevant Nor	n-Canadian	Qualifications -	PI FASE A	TTACH C	FRTIFICA	TFS for nev	v applic	ants and n	ew certifications	
	Name of Ass	ociation,	Course Title				Country			Dates	
	School or Ce	ntre								MM/DD/YY	

ont d	Associations that you a	re a current subscribing mem	iber of (Including	membership Nos):-		
	Name of Association	Membership No.		Date First Joined	Members	ship Type
	of any of the approve	ed associations, there is no	automatic cov	ate). Please note that if the App rer and the application will ha ation is approved the detailed p	ve to be revie	ewed and
		MM/DD/YY				
	Date Of Birth:-	MM/DD/YY				
	Date Started Practice:					
	Is any of your work super If YES . Please advise by	vised? whom and under what circun	nstances:		☐ Yes	☐ No
	Name of Supervisor	Address	Tel #	Email		
	Please provide qualification	I ons of supervisor		I		
L						_
	Do you work with animals If YES , please advise who	:? en this would happen and wit	h what types of a	nimal.	☐ Yes	☐ No
	Are you a student or a ca that includes elements of		ofession, or an ir	ntern or any such other occupation	on 🗌 Yes	☐ No
	other occupation that incl be indemnified under this qualified within the activi only, and that the Applic the recipient has not att program. The Applicant	udes elements of educationals policy that the Applicant beties covered and is restricted ant advises the recipient of sained the age of 16) that the must not offer treatments ou	al tutelage, it is a be under the sup and to performing such treatments (they are receiving tside of their cap	ofession, or an intern or any suc- condition precedent to the right of ervision of a practitioner/instruct practice treatments or case wo or their parent or legal guardian, g treatment as part of a training abilities which shall at all times to supervising instructor/practitioner	to or rk if og oe	
		me of qualified practitioner or	instructor.			
	Name of qualified practitioner of instructor	Address	Tel#	Email		
	Please provide qualification	 ons of qualified practitioner o	r instructor.			
) .		erapy / rehabilitation / massag		sonal fitness instruction to	☐ Yes	☐ No

d.	d. Do you teach and/or certify or qualify another to teach others?						
	Where an applicant is a teacher, teaching is considered certifying and/or qualifying another to teach others. (This should not be confused with instruction of others in participation of an activity.)						
	Your policy does not extend coverage to the actions of your students. Examples of this would be: i) a student or graduate injuring another student during practical training; ii) a student or graduate causes harm to a patient and an allegation is made that the damages were in whole or in part as a result of insufficient or deficient training.						
	If YES, please advise the relationship to whom and how often. Attach relevant qualifications.						
	To Whom? How often?						
e.	Do you require liability coverage for any additional Insured's? Please indicate the relationship, state name and full address. If more space is required, please complete on a separate form.	☐ Yes	□ No				
_							
NOTE	: If the answers to item 7 a – e are YES , an additional premium loading will apply. Please refer to premium calculation page.						
8.	Do you keep records for at least 7 years for all patients/clients?						
_	If NO , please advise why the answer is NO :						
9.	Do you obtain satisfactory consent in writing from each patient prior to starting treatment? If YES , please attach sample copy of consent form, intake form or client waiver. IF NO , Please explain why NO .	☐ Yes	□ No				
10.	Have any negligence claims ever been made against you whether successful or otherwise?	☐ Yes	☐ No				
11.	Have any claims for dishonesty ever been made against you whether successful or otherwise?	☐ Yes	☐ No				
12.	2. Have any complaints or investigations ever been made or undertaken against you?						
13.	Have you ever had a document relating to the Applicant's activities unintentionally destroyed, damaged, lost or mislaid?	☐ Yes	☐ No				
14.	4. Has the Applicant ever been convicted of a criminal offence, other than a motoring offence, or have any prosecution pending?						
15.	5. Have any libel or slander claims, infringement of copyright or breach of confidentiality ever been made against you?						
16.	Have any sexual harassment and/or abuse claims ever been made against you?	☐ Yes	☐ No				
17. NOTE :	Are you aware of any circumstances which may give rise to a potential claim or request for indemnity under this professional liability insurance? : If the answer to any of 10-17 above is YES , please provide full details:	☐ Yes	□ No				
-							

18.	Do you currently purchase Liability please give full details: Name of Company:	, Medical Malprac	tice and/or Professional	Liability Insurance? If YES,	☐ Yes ☐ No				
	LIMIT:	DEDUCTIBLE	EXPIRY DATE MM/DD/YY	TYPE OF INSURANCE	PREMIUM				
					\$				
	If you had a "Claims Made" policy a	and require retro da	ate coverage, please prov	l vide evidence of prior insurar	l nce policy.				
19	Have you ever had a claim made a property damage, premises (inclu medical expenses? If YES , please	ding tenant's liabil			☐ Yes ☐ No				
NOTE:	are several categories of activities the Some categories are not availab tion. Please indicate ⊠ which indivi	at can be covered, le in Ontario iden	ified as (*excludes Onta		office for the correct				
CATE	GORY A								
☐ Die	etician / Dietitian	☐ Alexander Te	chnique						
CATE	GORY B								
_	cess Bars ™	☐ Algotherapy		☐ Anat Baniel Method	√m				
_	ua Chi	☐ Aromatherap	v	☐ Art Therapy					
	k and Receive	☐ Aura Soma C	•	☐ Bach Flower Reme	dv				
_	Ineotherapy	☐ Belly Fit™		☐ Bio Energetics	-,				
) Feedback	☐ Body Mind B	alancing	☐ Brain Gym™					
	eathwork		otion Code Practitioner™	_ ,	☐ Certified First Aid				
☐ Ce	rtified Maternity & Child Sleep nsultant ™		orthic Technician	_	☐ Certified Pedorthists				
☐ Ch	akra Balancing / Dance	☐ Clinical Weig	ht Loss	☐ Color Therapy					
☐ Conductive Education®		☐ Crystal Heali	ng	☐ Dance Movement T	herapy/Instructor				
☐ Da	nce Divine ™ Instructor	□ Deep Oscillat	ion Therapy	☐ Developmental Service	vices Worker				
☐ Ed	en Energy	☐ Electro Thera	ру	☐ Emotion Code					
☐ Em	otional Freedom Technique	□ EMF Balancir	ng Technique	☐ Ergonomic Therapy	У				
☐ En	ergetic Healing	☐ Energy Work	/ Balancing	□ Expressive Arts					
☐ Fel	denkrais Method	☐ Feng Shui	-	☐ Grief Counselor					
_	idance Counselor (excluding diction & substance abuse – see cat C)	☐ Guided Imag	ery	☐ Health Coach/Advis	sor				
☐ He	art Wisdom Connection™	☐ Herbalism		☐ Holistic Counseling	3				
□ Но	listic Practitioner	☐ Horticultural	Therapy	☐ Integrated Energy 1	Гһегару				
☐ Intolerance Elimination		☐ Intuitive Cou	nseling	☐ Iridology					
☐ Joi	urney Practitioner ™	☐ Magnetic The	rapy	☐ Manual Lymph Drai	inage				
☐ Me	ditation	☐ Meridian Stre	ss Assessment	☐ Mickel Therapy	-				
☐ Mu	sic -Thanatology	☐ Music Therap	у	□ Neurofeedback					
☐ Ne	uroOptimal™/ Zengar	☐ Nutrition		☐ Pastoral Counseling	g				
	at Therapy	☐ Pediatric Slee	ep Consultant	☐ Personal Support V	Vorker (PSW)				
			nergy Therapy	☐ Pranic Healing					
☐ Qi	Gong Instructor	☐ Quantum Tou	ıch	☐ Raviv Method					
	iki Practitioner	Reiki Instruct	or / Master	☐ Shamanic Healing					
☐ Sin	nply Healed Method™	☐ Spiritual Cou	nselor	☐ Spiritual Therapy					
_	iritual Direction	☐ Somato Emo		□ Sotai					
-	ul Life™	☐ Sound Thera		☐ Thalassotherapy					
_	anadoula/Contemplative End of Life	☐ The Radiance	=	☐ Trigger Release Me	thod				
	proacoustic Therapy (VAT)	☐ Yoga Instruct Bikram)	or (excluding Hot, Aerial a	and					

CATEGORY C					
☐ Acu Detox **	☐ Acupressure	Addiction & Substance Abuse Counseling (excluding Ontario)			
Aston Patterning	☐ Antigynastique™ Body Work	☐ Allergy Testing			
Aqua massage / Hydrotherapy	☐ Aquatic Exercise Therapy	☐ Awakening the Illuminating Heart			
☐ Behavioral Analysis (excluding Ontario)	☐ Bowen Technique	☐ Bi-Aura Therapy			
☐ Bio Cell Therapy	☐ Body Talk System	☐ Brandon Raynor Massage			
☐ Breema	☐ Brine Baths	☐ Certified Orthopedic Footwear Specialist			
☐ Certified Pedorthic Master Craftsman	☐ Certified Senior Wellness Practitioner	☐ Chair Massage			
☐ Chi Ni Tsang	☐ Child and Play Therapy (excluding Ontario)	☐ Cognitive Behaviour Therapy			
☐ Craniosacral Therapy	☐ Exercise Therapy	☐ Eye Movement Desensitization and Reprocessing - EMDR			
☐ First Aid Instructor / CPR / AED	☐ Fitness Instruction - Group	☐ Fitness Instruction - Personal			
☐ Grasten Technique ™	☐ Heart Math™	☐ Hellerwork			
☐ Homeopathy (*excludes Ontario)	☐ Hot or Cold Stone Therapy	☐ Hypnosis			
☐ Hypnotherapy/ Hypnosis/Consulting Hypnotist	☐ Infant Massage	☐ Indonesian Massage			
☐ Ion Cleanse	☐ Jin Shin	Karuna Reiki™			
☐ Kinesiology (*excludes Ontario)	☐ Lactation Consultant	☐ Life Work Coaching			
☐ Lomi- Lomi	☐ Massage Therapy (Non-regulated)	☐ Martial Arts Instructor Fitness (No contact)			
Metatronia Therapy™	☐ Muscle Activation Techniques	☐ Myofascial Release Technique			
□ Natural Face Lift Technique	□ Neuro Muscular Therapy	□ Neuro Linguistic Therapy			
☐ Occupational Therapy	☐ Polarity Therapy	☐ Postural Integration			
☐ Pregnancy Massage	Rainbow Children	☐ Raindrop Therapy			
☐ Recreational Therapist	☐ Reflexology Therapy	☐ Registered Massage Therapy (excluding Ontario)			
Registered Mental Health Therapist	☐ Relaxation Therapy	☐ Rolfing [™]			
☐ Rosen Method	☐ Rubenfeld Synergy	☐ Senior Wellness Practitioner			
☐ Shiatsu	SOS Survival Operating System ™	☐ Structural Integration			
☐ Swedish Massage	☐ Tai Chi Instructor	☐ Thai Massage			
☐ The Radiance Technique	☐ Therapeutic Touch	☐ Total Body Modification			
☐ Touch for Health	Trager ™ Approach	☐ Traumatic Event Support Counselor			
☐ Trigenics	☐ Vocational Rehabilitation	☐ Voice Bio ™			
☐ Watsu		☐ Zen Therapy			
☐ Zero Balancing					
**Warranty: Practitioners in Acu Detox must	use single use disposable and aseptic needles				
Please note warranties must be complied wit	h and failure to do so will invalidate the policy				
CATEGORY D					
☐ Bikram Yoga	☐ Ear Coning / Candling	☐ Hot Yoga			
☐ Martial Arts Instructor (with contact)	☐ Nerve Stimulation (TENS/IFC)	☐ Photonic Therapy			
☐ Physiotherapist	☐ Pulsed Electromagnetic Field (PEMF)	☐ Sports Therapy/Rehabilitation			
CATEGORY E					
☐ Aerial Yoga / Silks / Slack lining	☐ Whole Women Practitioner ™				
NO CATEGORY APPLICABLE					
 If an individual activity does not appear in the list above and requires cover, please provide full details below including details of training, accreditation and course syllabus details. (Such activity will have to be specifically agreed and approved by Insurers prior to cover being granted). Please submit this application to the Coverholder for rating. ® ™ Trademarks are owned by respective owners. 					

PREMIUM CALCULATION & INVOICE

Policy coverage starts at \$1,000,000 for any one claim, capped at \$2,000,000 for all claims (aggregate) made during the policy period. Higher limits as detailed below are available and the **Applicant** should discuss specific requirements with the Coverholder if in any doubt as to the adequacy of the limits being considered. Subject to a satisfactory application, the **Applicant** will be charged the following:

CATEGORIES AND LIMIT TO BE COVERED												
	VERAGE – A – " Claims					abla promi	··m in i	the col	l. mn	_		
	ase select and check off the Check off one ►		la categor	y. write the	аррис		<u>um in a</u>	ne coi	umn.	<u> </u>]	
	LIMIT OF INDEMNITY	A ONLY	A - B	A-C		A - D	A	- E	PRE	MIUM		
	\$1,000,000 Per Claim, \$2,000,000 Aggregate	\$170.00	\$190.00	00 \$235.00 \$295.00 \$440.00 \$								
	\$2,000,000 Per Claim, \$4,000,000 Aggregate	\$180.00	\$210.00	\$270.00	0	\$335.00	\$50	0.00				
	\$3,000,000 Per Claim, \$6,000,000 Aggregate	\$200.00	\$230.00	30.00 \$295.00			\$540.00					
	55,000,000 Per Claim, 510,000,000 Aggregate	\$275.00	\$340.00	40.00 \$410.00 \$490.00 \$700.00								
	e following activities are underta	· ·			ne follo	wing addition	nal prei	nium lo	oading:			
	you answered YES to ques theck off all that apply.	tions 7.a, 7.b, 7.c or	7.d loading	g applies.			LOAD	DING				
	Working With Animals G	Question 7.a.			ADD)	50	%	\$			
	Student Status - Question	7.b			ADD)	30	%	\$			
<u></u> ∨	Working with Professional	Athletes or Dance	rs - Quest	tion 7.c	ADD)	100)%	\$			
☐ Teaching - Question 7.d					ADD)	30%		\$			
TOTAL PART A							\$					
COVERAGE – B – (OPTIONAL) – Commercial General Liability – "Occurrence Basis"								1				
▼	Check off one. Please sel	lect and check off t	he require				premiu	m in tl				
Limit Annual Premium PREMIUM												
\$1,000,000 per Claim / \$1,000,000 Aggregate \$95 \$												
□ \$2,000,000 per Claim / \$2,000,000 Aggregate \$145 \$												
□ \$5,000,000 per Claim / \$5,000,000 Aggregate \$350 \$									\$			
	\$5,000,000 per Claim / \$5											
	\$5,000,000 per Claim / \$5 Additional Insured – Que	5,000,000 Aggregat	e \$350		l insu	red						
	Additional Insured – Que	5,000,000 Aggregat	e \$350 \$50 p) per additiona	\$5,000	0 per person/	\$10,000	per clai	\$	cal		
	Additional Insured – Que	5,000,000 Aggregat	e \$350 \$50 p	per additiona	\$5,000 Expen	0 per person/			\$	al		
	Additional Insured – Que	5,000,000 Aggregat	e \$350 \$50 p	per additiona	\$5,000 Expen	0 per person/s		ability	\$		\$	
	Additional Insured – Que	5,000,000 Aggregat	e \$350 \$50 p	per additiona	\$5,000 Expen	0 per person/s		ability	\$ \$ m Medic		\$	
	Additional Insured – Que	5,000,000 Aggregat	e \$350 \$50 p	per additiona	\$5,000 Expen	0 per person/s	Legal Li	ability TO	\$ \$ m Medic	ART B	\$	
	Additional Insured – Que	5,000,000 Aggregat	e \$350 \$50 p	per additiona • •	\$5,000 Expen \$500,	0 per person/s ises 000 Tenant's	Legal Li	TOTAL	\$ m Medic	ART B A & B Y FEE		20.00
	Additional Insured – Que	5,000,000 Aggregat	e \$350 \$50 p	per additiona • •	\$5,000 Expen \$500,	0 per person/s	Legal Li	TOTAL	\$ m Medic	ART B A & B Y FEE	\$	20.00
	Additional Insured – Que	5,000,000 Aggregat	e \$350 p	per additiona • • TAXABLI	\$5,000 Expen \$500,0	0 per person/s ises 000 Tenant's	Legal Li	TOTAL	\$ m Medico	ART B A & B Y FEE	\$	20.00

All premiums are annual and 100% retained. Policy is subject to a \$1,000 Deductible Please retain a copy for your records as no other invoice will be provided.

	Please advise the date insurance required is to be effective:	MM/DD/YYYY
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NOTE: COVERAGE CAN ONLY BE BOUND AND CONFIRMED BY HOLMAN INSURANCE BROKERS LTD.

Protection of the Applicant's Personal Information:

By completing this application and returning it to Holman Insurance Brokers Ltd., the **Applicant** agrees and consents to the collection, use and disclosure of such information, including any personal information, by Holman Insurance Brokers Ltd. For the following purposes:

- Communicating with the **Applicant**
- Assessing the Applicant's application for insurance
- Disclosing information to Insurance Companies
- Negotiating, maintaining or renewing insurance on the Applicant's behalf
- Providing claims assistance and service.
- Advising the **Applicant** of other products or services
- Complying with regulators and legal authorities

For more information about our privacy policies and practices or for a copy of our Privacy Policy please visit our web site www.holmanins.com or contact our Privacy Officer at Holman Insurance Brokers Ltd.

EMAIL AUTHORIZATION

In an effort to bring our policy holders the most cost effective insurance plan, all of our correspondence is completed electronically, including renewal applications, invoicing and the delivery of the policy documents. the email address supplied by you in this application will be used. We must be notified of any change to your email address. The policy holder agrees that it will hold Holman Insurance Brokers Ltd. harmless with respect to any e-mail changes caused by the policy holder's failure to provide current and valid information for the receipt of documents.

The Applicant/policy owner further agrees that the policy documents transmitted electronically by Holman Insurance Brokers Ltd. to the electronic address supplied are in lieu of all other forms of communication. The policy Owner accepts that electronic delivery of policy documents is sufficient to meet all reporting requirements of the policy.

DECLARATION

I/we declare that the above statements are true in every respect. I/we hold qualification certificate(s) for the therapy(ies) stated on this application form. I/we have not withheld or misrepresented any material fact. I/we agree that this application will form the basis of the contract between me/us and Holman Insurance Brokers Ltd.

Applicant's Signature	Date
Checklist	
Application completed with all questions answered. All pages #1 to #8 m	ust be returned.
Relevant certificates and qualifications attached.(see question #3) - for i	new applicants or and new
Certifications for renewals	
Membership Documentation (e.g. Certificate of Membership).	
Copy of prior insurance policy if prior retro date is required Not required	d for renewals
Resume CV attached. – Not required for renewals	
Sample patient, client intake and consent forms attached page 4 ques	stion 9
Categories – (page 5 and 6) – all applicable have been checked off.	
Premium calculation including tax for options-page 7.	
☐ cheque attached ☐ online Bank confirmation # if online ☐ etransfer - answer to security question	e Name of Bank

PAYMENT OPTIONS

Credit Card

1. Go to https://www.policypayments.com/Holman?step2

Note: There is a administrative fee of 2.50% charged, however it does qualify for points and Air Miles.

Interac e-Transfer

- 1. All you need is an email address, access to online or mobile banking at 200+ participating financial institutions.
- 2. Email transfer to Holman at etransfer@holmanins.com (not the email of the employee).
- 3. Notify Holman at etansfer@holmanins.com by a separate email the answer to the security question or write on checklist above Note: There is typically a fee of \$1.50 per transfer (please check with your financial institution).

Internet Banking - (NOT to be confused with Interac e-Transfer above)

Each bank has designed a unique format for their web site. However, the necessary procedures are generally similar.

- 1. Under Bill Payment: Choose Add Payee/Bill.
- 2. Enter Holman. Choose All Categories and province Ontario and submit.
- 3. Under Bill company/Payee Select Holman Insurance Brokers Ltd. and enter your account number which is THE FIRST FOUR LETTERS OF YOUR LAST NAME FOLLOWED BY XX1
- 4. Select the account you wish to withdraw the funds from. (i.e. credit card, savings, chequing, line of credit). Indicate the amount of payment and submit. A confirmation and reference number will be displayed to acknowledge your payment.

Telephone Banking

- 1. Request your bank set up a new Payee/Bill to do a Bill Payment.
- 2. Request the addition of a new Payee/Bill Company: Holman Insurance Brokers Ltd.
- 3. Your account number is THE FIRST FOUR LETTERS OF YOUR LAST NAME FOLLOWED BY XX1
- 4. Your banking institution will then take your payment over the telephone by your choice of payment method.

Debit Card Payments

- Contact your bank by telephone or visit bank in person. Request that they set up an option to allow you to make Bill Payments by Debit Card.
- 2. Request the addition of a new Payee/Bill Company: Holman Insurance Brokers Ltd.
- 3. Your account number is THE FIRST FOUR LETTERS OF YOUR LAST NAME FOLLOWED BY XX1
- 4. Once you have set up Holman Insurance Brokers Ltd., you are able to proceed with payments via your branch ATMs with your debit card
- 5. Choose banking option: Bill Payment and follow your bank instructions.

In Person at the Bank

- 1. At your own bank, request they set up a new Payee/Bill to do a Bill Payment.
- 2. Request the addition of a new Payee/Bill Company: Holman Insurance Brokers Ltd.
- 3. Your account number is THE FIRST FOUR LETTERS OF YOUR LAST NAME FOLLOWED BY XX1
- 4. You can choose to pay via the different accounts you hold with that particular bank or by other financial institution credit cards.
- 5. When paying in person at different financial institutions, bring your invoice/statement and request to make a Bill Payment.
- 6. Advise the teller that the Payee is Holman Insurance Brokers Ltd. and follow the prompts from step #2.

Note: Do not ask for a wire transfer or funds transfer, the banks charge you extra for this service and charge us extra for which we do not reimburse. These additional fees can range as high as \$50 or more.

Bv Mail

Cheque or money order payable to:

Holman Insurance Brokers Ltd., 3100 Steeles Ave. East Suite 101, Markham ON L3R 8T3

Please note: NSF Payments - there will be an additional \$25 service charge